

SILLS & BETTERIDGE LLP

Data Processing Conditions

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BACKGROUND

- (A) Sills & Betteridge LLP ("S&B") are obliged under the Data Protection Legislation to have a Data Processing Agreement in place with those persons who process Personal Data on our behalf (each being a "Supplier"), ensuring that all Processing complies with the Data Protection Legislation.
- (B) In the course of its provision of legal services to clients, S&B interact with an enormous number of Suppliers, many of whom will interact with a huge number of providers of legal services. In practice, it will be impossible to persuade the vast majority of such Suppliers to enter into an individual Data Processing Agreement with S&B.
- (C) Accordingly, S&B have produced these conditions to set out the conditions on which Suppliers Process data on our behalf in the absence of an individual Data Processing Agreement.

1. INTERPRETATION

1.1 The definitions and rules of interpretation in this clause apply in these conditions and in any other agreement between the parties.

"Business Day" means a day other than a Saturday, Sunday or public holiday in England when banks in London are open for business.

"Commissioner" shall have the meaning given in the Data Protection Legislation.

"Data Controller" shall have the meaning given in the Data Protection Legislation.

"Data Processor" shall have the meaning given in the Data Protection Legislation.

"**Data Protection Legislation**" means the Data Protection Act 2018 and UK GDPR and any national implementing laws, regulations, and secondary legislation, as amended, or updated from time to time in the UK; and then (iii) any successor legislation to the UK GDPR and/or the Data Protection Act 2018.

"Data Subject" shall have the meaning given in the Data Protection Legislation.

General Data Protection Regulation (GDPR): the General Data Protection Regulation (*(EU) 2016/679*). Personal Data is subject to the legal safeguards specified in the GDPR and is now incorporated into English law as the UK GDPR.

"Personal Data" shall have the meaning given in the Data Protection Legislation.

"**Process**" and "**Processing**" shall have the meaning given under the Data Protection Legislation.

- 1.2 Clause, Schedule, and paragraph headings shall not affect the interpretation of these conditions.
- 1.3 Unless the context otherwise requires, words in the singular shall include the plural and the plural shall include the singular.
- 1.4 A reference to **writing** or **written** includes faxes and e-mail.



1.5 Any words following the terms **including**, **include**, **in particular**, **for example** or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

2. SCOPE

These conditions shall govern any and all Processing of Personal Data performed by a Supplier for or on behalf of S&B, whether or not such Processing forms part of any other contract or agreement. These conditions shall however be superseded in relation to the applicable Supplier by the signature of a bespoke Data Processing Agreement between S&B and that Supplier.

3. DATA PROTECTION

- 3.1 S&B and the Supplier will comply with all applicable requirements of the Data Protection Legislation. This clause 3 is in addition to, and does not relieve, remove, or replace, a party's obligations under the Data Protection Legislation.
- 3.2 The parties acknowledge that for the purposes of the Data Protection Legislation, S&B is the Data Controller, and the Supplier is the Data Processor.
- 3.3 Without prejudice to the generality of clause 3.1, S&B will ensure that it has all necessary appropriate consents and notices in place to enable lawful transfer of the Personal Data to the Supplier for the duration and purposes of these conditions.
- 3.4 Without prejudice to the generality of clause 3.1, the Supplier shall, in relation to any Personal Data Processed by the Supplier:
 - 3.4.1 process that Personal Data only on the written instructions of S&B and in such manner as necessary, and for no other purpose unless the Supplier is required to Process the applicable Personal Data by the Data Protection Legislation. Where the Supplier is relying on the Data Protection Legislation as the basis for Processing Personal Data, the Supplier shall promptly notify S&B of this before performing the Processing required by the Data Protection Legislation, unless the Data Protection Legislation prohibits the Supplier from so notifying S&B;
 - 3.4.2 ensure that it has in place appropriate technical and organisational safety measures to protect against unauthorised or unlawful Processing of Personal Data and against accidental loss, disclosure or destruction of, or damage or alteration to, Personal Data, appropriate to the harm that might result from the unauthorised or unlawful Processing or accidental loss, destruction or damage and the nature of the Personal Data to be protected, having regard to the state of technological development and the cost of implementing any measures (those measures may include, where appropriate, pseudonymising and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of its systems and services, ensuring that availability of and access to Personal Data can be restored in a timely manner after an incident, and regularly



assessing and evaluating the effectiveness of the technical and organisational measures adopted by it);

- 3.4.3 ensure that all personnel who have access to and/or process Personal Data are contractually obliged to keep the Personal Data confidential; and
- 3.4.4 not transfer any Personal Data outside of the UK unless the prior written consent of S&B has been obtained <u>and</u> the following conditions are fulfilled:
 - 3.4.4.1 the Supplier has provided appropriate safeguards in relation to the transfer;
 - 3.4.4.2 the Data Subject has enforceable rights and effective legal remedies;
 - 3.4.4.3 the Supplier complies with its obligations under the Data Protection Legislation by providing an adequate level of protection to any Personal Data that is transferred; and
 - 3.4.4.4 the Supplier complies (and procures compliance by the transferee) with reasonable instructions notified to it in advance by S&B with respect to the Processing of the Personal Data;
- 3.4.5 assist S&B without charge in responding to any request from a Data Subject and in ensuring compliance with its obligations under the Data Protection Legislation with respect to security, breach notifications, impact assessments and consultations with supervisory authorities or regulators;
- 3.4.6 at the written direction of S&B, delete or return Personal Data and copies thereof to S&B on termination of the agreement and within 5 days from the termination, provide written confirmation to S&B of its compliance with this clause. If any law, regulation, or government or regulatory body requires the Supplier to retain any documents, materials or Personal Data that they would otherwise be required to return or destroy, it will notify S&B in writing of that retention requirement, giving details of the documents, materials or Personal Data that it must retain, the legal basis for such retention, and establishing a specific timeline for deletion or destruction once the retention requirement ends; and
- 3.4.7 maintain complete and accurate records and information to demonstrate its compliance with this clause 3 and allow for audits by S&B or S&B's designated auditor.
- 3.5 S&B does not consent to the Supplier appointing any subcontractor or third-party processor of Personal Data under these conditions or permit the Supplier to make use of any kind of artificial intelligence software, tool or similar in connection with Processing any Personal Data. If such consent (which must be in writing) is



subsequently given by S&B, then as between S&B and the Supplier, the Supplier shall remain fully liable for all acts or omissions of any third-party processor appointed by it pursuant to this clause 3.

4. SUPPLIER'S EMPLOYEES

- 4.1 The Supplier will ensure that all employees, officers, contractors, and other personnel:
 - 4.1.1 are informed of the confidential nature of the Personal Data and are bound by confidentiality obligations and use restrictions in respect of the Personal Data;
 - 4.1.2 have undertaken training on the Data Protection Legislation relating to handling Personal Data and how it applies to their particular duties; and
 - 4.1.3 are aware both of the Supplier's duties and their personal duties and obligations under the Data Protection Legislation and these conditions.
- 4.2 The Supplier will take reasonable steps to ensure the reliability, integrity, and trustworthiness of all of the Supplier's employees with access to the Personal Data.

5. PERSONAL DATA BREACH

- 5.1 The Supplier will promptly and without undue delay notify S&B if any Personal Data is lost or destroyed or becomes damaged, corrupted, or unusable (each such case being a "**Personal Data Breach**"). The Supplier will restore such Personal Data at its own expense.
- 5.2 The Supplier will immediately notify S&B if it becomes aware of:
 - 5.2.1 Any accidental, actual or threatened unauthorised, or unlawful processing of the Personal Data this includes without limitation cyberattacks and email infiltration of the Supplier; or
 - 5.2.2 Any actual or threatened Personal Data Breach.
- 5.3 Where the Supplier becomes aware of a situation falling within either clause 5.2.1 or 5.2.2 above, it shall, without undue delay, also provide S&B with the following information:
 - 5.3.1 description of the nature of the situation, including the categories and approximate number of both Data Subjects and Personal Data records concerned;
 - 5.3.2 the likely consequences; and
 - 5.3.3 description of the measures taken, or proposed to be taken to address the situation, including measures to mitigate its possible adverse effects.
- 5.4 Immediately following any unauthorised or unlawful Personal Data processing or Personal Data Breach, the parties will co-ordinate with each other to investigate



the matter. The Supplier will reasonably co-operate with S&B in S&B's handling of the matter, including:

- 5.4.1 assisting with any investigation;
- 5.4.2 upon S&B's request, providing S&B with physical access to any facilities and operations affected;
- 5.4.3 upon S&B's request, facilitating interviews with the Supplier's employees, former employees and others involved in the matter;
- 5.4.4 making available all relevant records, logs, files, data reporting and other materials required to comply with all Data Protection Legislation or as otherwise reasonably required by S&B; and
- 5.4.5 taking reasonable and prompt steps to mitigate the effects and to minimise any damage resulting from the Personal Data Breach or unlawful Personal Data processing.
- 5.5 The Supplier will not inform any third party of any Personal Data Breach without first obtaining S&B's prior written consent, except when required to do so by law.
- 5.6 The Supplier agrees that S&B has the sole right to determine:
 - 5.6.1 whether to provide notice of the Personal Data Breach to any Data Subjects, supervisory authorities, regulators, law enforcement agencies or others, as required by law or regulation or in S&B's discretion, including the contents and delivery method of the notice; and
 - 5.6.2 whether to offer any type of remedy to affected Data Subjects, including the nature and extent of such remedy.

6. COMPLAINTS, DATA SUBJECT REQUESTS AND THIRD-PARTY RIGHTS

- 6.1 The Supplier must, at no additional cost to S&B, take such technical and organisational measures as may be appropriate, and promptly provide such information to S&B as reasonably required, to enable S&B to comply with:
 - (a) the rights of Data Subjects under the Data Protection Legislation; and
 - (b) information or assessment notices served on S&B by the Commissioner or other relevant regulator under the Data Protection Legislation.
- 6.2 The Supplier must notify S&B immediately in writing if it receives any complaint, notice or communication that relates directly or indirectly to the processing of Personal Data or to either party's compliance with the Data Protection Legislation.
- 6.3 The Supplier must inform S&B within 2 (two) days if it receives a request from a Data Subject for access to their Personal Data or to exercise any of their other rights under the Data Protection Legislation.



6.4 The Supplier will give S&B, at no additional cost to S&B, its full cooperation and assistance in responding to any complaint, notice, communication or Data Subject request.

7. WAIVER

No failure or delay by a party to exercise any right or remedy provided under these conditions or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of any right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

8. TERM AND TERMINATION

These conditions shall apply for as long as the Supplier is Processing Personal Data on behalf of or under the instruction of S&B and/or for as long as the Supplier is required to hold the Personal Data under the Data Protection Legislation or other applicable rules and regulations.

Any provision of these conditions that by implication continues in force on or after termination of the Supplier Processing Personal Data will remain in full force and effect in order to protect Personal Data.

9. REMEDIES

Except as expressly provided in these conditions, the rights and remedies provided under these conditions are in addition to, and not exclusive of, any rights or remedies provided by law.

10. GOVERNING LAW & JURISDICTION

These conditions and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales, and the courts of England & Wales shall have exclusive jurisdiction to settle any such dispute or claim.